A Publication of the U.S. Forest Service Department of the Interior U.S. Fire Administration







## Task Book for the Position of:

# Emergency Support Function 4, Wildland Support (ESFW)

# Emergency Support Function 4, Structure Support (ESFS)

**MARCH 2009** 

Task Book Assigned To:
Trainee's Name:
Home Unit/Agency:
Home Unit Phone Number:
Task Book Initiated By:
Official's Name:
Home Unit Title:
Home Unit/Agency:
Home Unit Phone Number:
Home Unit Address:
Date Initiated:

The material contained in this book accurately defines the performance expected of the position for which it was developed. This task book is approved for use as a position qualification document in accordance with the instructions contained herein.

# **Verification/Certification of Completed Task Book** for the Position of: (position title) Final Evaluator's Verification To be completed **ONLY** when you are recommending the trainee for certification. I verify that (trainee name) \_\_\_\_\_\_ has successfully performed as a trainee by demonstrating all tasks for the position listed above and should be considered for certification in this position. All tasks are documented with appropriate initials. Final Evaluator's Signature: Final Evaluator's Printed Name: Home Unit Title: Home Unit/Agency: \_\_\_\_\_ Home Unit Phone Number: \_\_\_\_\_ Date: \_\_\_ **Agency Certification** I certify that (trainee name) has met all requirements for qualification in the above position and that such qualification has been issued. Certifying Official's Signature: Certifying Official's Printed Name: Title: \_\_\_\_\_ Home Unit/Agency: Home Unit Phone Number: \_\_\_\_\_ Date: \_\_\_\_

Additional copies of this publication are available through: USFS, Fire & Aviation Management, Disaster & Emergency Operations Branch, Washington Office

# EMERGENCY SUPPORT FUNCTION 4 (ESF4) POSITION TASK BOOK

These Position Task Books (PTBs) have been developed for designated positions assigned to Emergency Support Function 4 (ESF4) under the National Response Framework (NRF). Each PTB is designed to be consistent with National Wildfire Coordinating Group (NWCG) PTBs and lists the competencies, behaviors and tasks required for successful performance in specific positions. Trainees must be observed completing all tasks and show knowledge and competency in their performance during the completion of this PTB.

Trainees are evaluated during this process by qualified evaluators, and the trainee's performance is documented in the PTB for each task by the evaluator's initials and date of completion. An Evaluation Record will be completed by all evaluators documenting the trainee's progress after each evaluation opportunity.

Successful performance of all tasks, as observed and recorded by an evaluator, will result in a recommendation to the agency that the trainee be certified in that position. Evaluation and confirmation of the trainee's performance while completing all tasks may occur on one or more training assignments and may involve more than one evaluator during any opportunity.

#### INCIDENT/EVENT CODING

Each task has a code associated with the type of training assignment where the task may be completed. The codes are: O = other, I = incident, WF = wildland fire, W = wildland fire, WFU = wildland fire use, and R = rare event. The codes are defined as:

- O = Task can be completed in any situation (classroom, simulation, daily job, incident, prescribed fire, etc.).
- I = Task must be performed on an incident managed under the Incident Command System (ICS). Examples include wildland fire, structural fire, oil spill, search and rescue, hazardous material, and an emergency or non-emergency (planned or unplanned) event.
- WF = Task must be performed on a wildland fire incident (the term *wildland fire* includes wildfire/W, prescribed fire/RX, or wildland fire use/WFU).
- W = Task must be performed on a wildfire incident.
- RX = Task must be performed on a prescribed fire incident.
- WFU = Task must be performed on a wildland fire use incident.
- R = Rare events such as accidents, injuries, vehicle or aircraft crashes occur infrequently and opportunities to evaluate performance in a real setting are limited. The evaluator should determine, through interview, if the trainee would be able to perform the task in a real situation.

While tasks can be performed in any situation, they must be evaluated on the specific type of incident/event for which they are coded. For example, tasks coded W must be evaluated on a wildfire; tasks coded WFU must be evaluated on wildland fire use, and so on. Performance of any task on other than the designated assignment is not valid for qualification.

Tasks within the PTB are numbered sequentially; however, the numbering does NOT indicate the order in which the tasks need to be performed or evaluated.

The bullets under each numbered task are examples or indicators of items or actions related to the task. The purpose of the bullets is to assist the evaluator in evaluating the trainee; the bullets are not all-inclusive. Evaluate and initial ONLY the numbered tasks. DO NOT evaluate and initial each individual bullet.

A more detailed description of this process and definitions of terms are included in the *Wildland Fire Qualification System Guide*, PMS 310-1. This document can be found at <a href="http://www.nwcg.gov/publications/310-1">http://www.nwcg.gov/publications/310-1</a>.

#### RESPONSIBILITIES

The responsibilities of the Home Unit/Agency, Trainee, Coach, Training Specialist, Evaluator, Final Evaluator and Certifying Official are the same as those identified in the *Wildland Fire Qualification System Guide*, PMS 310-1. It is incumbent upon each of these individuals to ensure their responsibilities are met.

#### INSTRUCTIONS FOR THE POSITION TASK BOOK EVALUATION RECORD

#### **Evaluation Record #**

Each evaluator will need to complete an evaluation record. Each evaluation record should be numbered sequentially. Place this number at the top of the evaluation record page and also use it in the column labeled "Evaluation Record #" for each numbered task the trainee has satisfactorily performed.

#### **Trainee Information**

Print the trainee's name, position on the incident/event, home unit/agency, and the home unit/agency address and phone number.

### **Evaluator Information**

Print the Evaluator's name, position on the incident/event, home unit/agency, and the home unit/agency address and phone number.

### **Incident/Event Information**

**Incident/Event Name:** Print the incident/event name.

Reference: Enter the incident code and/or fire code.

**Duration:** Enter inclusive dates during which the trainee was evaluated.

Incident Kind: Enter the kind of incident (wildfire, prescribed fire, wildland fire use, search

and rescue, flood, hurricane, etc.).

Location: Enter the geographic area, agency, and state.

**Management Type or Prescribed Fire Complexity Level:** Circle the ICS organization level (Type 5, Type 4, Type 3, Type 2, Type 1, Area Command) <u>or</u> the prescribed fire complexity level (Low, Moderate, High).

**Fire Behavior Prediction System (FBPS) Fuel Model Group:** Circle the Fuel Model Group letter that corresponds to the predominant fuel type in which the incident/event occurred.

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G = Grass Group (includes FBPS Fuel Models 1 – 3):

1 = short grass (1 foot); 2 = timber with grass understory; 3 = tall grass (1½ - 2 feet)

B = Brush Group (includes FBPS Fuel Models 4 – 6):

4 = Chaparral (6 feet); 5 = Brush (2 feet); 6 = dormant brush/hardwood slash;

7 = Southern rough

T = Timber Group (includes FBPS Fuel Models 8 – 10)

8 = closed timber litter; 9 = hardwood litter; 10 = timber (with litter understory)

S = Slash Group (includes FBPS Fuel Models 11 – 13)

11 = light logging slash; 12 = medium logging slash; 13 = heavy logging slash
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#### **Evaluator's Recommendation**

For 1-4, initial only one line as appropriate; this will allow for comparison with your initials in the Qualifications Record.

Record additional remarks/recommendations on an Individual Performance Evaluation, or by attaching an additional sheet to the evaluation record.

## **Evaluator's Signature**

Sign here to authenticate your recommendations.

#### **Date**

Document the date the Evaluation Record is being completed.

### **Evaluator's Relevant Qualification (or agency certification)**

List your qualification or certification relevant to the trainee position you supervised.

**Note:** Evaluators must be either qualified in the position being evaluated or supervise the trainee; Final Evaluators must be qualified in the trainee position they are evaluating.

This task book contains tasks for the positions of Emergency Support Function 4 Wildland Support (ESFW) and Emergency Support Function 4 Structure Support (ESFS). The common tasks for these positions are listed first. The tasks specific to each position are listed following the common tasks.

Common Tasks	pages 6 – 12	(Tasks 1 - 24)
ESFW Specific Tasks	pages 13 – 14	(Tasks 25 - 28)
ESFS Specific Tasks	pages 15 – 16	(Tasks 29 - 33)

## Competency: Assume position responsibilities.

Description: Successfully assume role of Emergency Support function 4 (ESF4) Wildland Support or ESF4 Structure Support and initiate position activities at the appropriate time according to the following behaviors.

TASK  Behavior: Ensure availability, qualifications and cap assignment.	C O D E	EVAL. RECORD # of resources	EVALUATOR: Initial & date upon completion of task to complete
Obtain necessary ESF4 support resources.	0		
Behavior: Gather, update, and apply situational info	rmation	relevant to t	he assignment.
<ul> <li>2. Obtain briefing from the ESFL at the NRCC, RRCC, or JFO.</li> <li>• Acquire essential transition information required for activation or takeover of the assignment</li> <li>• Acquire current status of incident situation, current and anticipated ESF4 missions, and sensitive issues and concerns</li> <li>• Acquire current organizational structure, reporting requirements and processes, and meeting/briefing schedule and locations</li> </ul>	I		
<ul> <li>3. Establish situational awareness pertinent to ESF4.</li> <li>• Organizational contacts (e.g., counterparts, FEMA personnel, other ESFs)</li> <li>• Supporting documentation (e.g., maps; digital information; ICS 209s; Mission Assignments, key contact list)</li> </ul>	0		

Evaluate the numbered tasks ONLY. DO NOT evaluate bullets; they are provided as examples/additional clarification

	TASK	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
Ве	chavior: Establish effective relationships with relevan	nt perso	onnel.	
4.	<ul> <li>Conduct self in a professional manner.</li> <li>Respectful and courteous</li> <li>Respectful of public and private property</li> </ul>	I		
5.	Establish and maintain positive interpersonal and interagency working relationships	I		
	chavior: Establish organization structure, reporting assigned resources.	proced	ures, and cha	ain of command
6.	<ul> <li>Manage impacts from forces external to ESF4 operations.</li> <li>Identify political/social/economic/sensitive issues early and deal with them in a professional and timely manner</li> <li>Implement/execute technologies to benefit operations</li> </ul>	I		

Evaluate the numbered tasks ONLY. DO NOT evaluate bullets; they are provided as examples/additional clarification

## Competency: Lead assigned personnel.

Description: Influence, guide, and direct assigned personnel to accomplish objectives and desired outcomes in a rapidly changing, high-risk environment.

TASK	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
Behavior: Model leadership values and principles.			
<ul> <li>7. Exhibit principles of duty.</li> <li>Be proficient in your job, both technically and as a leader</li> <li>Make sound and timely decisions</li> <li>Ensure tasks are understood, supervised and accomplished</li> <li>Develop your subordinates for the future</li> </ul>	I		
<ul> <li>8. Exhibit principles of respect.</li> <li>Know our subordinates and look out for their wellbeing</li> <li>Keep your subordinates informed</li> <li>Build the team</li> <li>Employ your subordinates in accordance with their capabilities</li> </ul>	I		
<ul> <li>9. Exhibit principles of integrity.</li> <li>• Know yourself and seek improvement.</li> <li>• Seek responsibility and accept responsibility for your actions.</li> <li>• Set the example.</li> </ul>	I		
Behavior: Ensure the safety, welfare, and accountab	ility of as	ssigned perso	onnel.
<ul> <li>10. Provide for the safety and welfare of assigned resources.</li> <li>Recognize, mitigate and communicate potentially hazardous situations</li> <li>Monitor condition of assigned resources</li> <li>Account for assigned resources</li> </ul>	I		

Evaluate the numbered tasks ONLY. DO NOT evaluate bullets; they are provided as examples/additional clarification

TASK	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
Behavior: Emphasize teamwork.			
<ul> <li>11. Establish cohesiveness among assigned resources.</li> <li>Provide for open communication</li> <li>Seek commitment</li> <li>Set expectations for accountability</li> <li>Focus on the team result</li> </ul>	I		
Behavior: Coordinate interdependent activities.			
<ul> <li>12. Ensure inter-functional, interagency coordination and communication.</li> <li>Coordinate with cooperators and stakeholders involved in incident activities.</li> <li>Coordinate with ESF4 counterparts at other incident locations.</li> </ul>	I		
<ul> <li>13. Coordinate with other ESFs and sections for completion of work assignments</li> <li>Assist other sections to meet priorities and time frames</li> <li>Receive and transmit needed information</li> </ul>	I		
<ul> <li>14. Interact successfully with Agency Administrators, fire management personnel, Multi-Agency Coordinating (MAC) group(s), Incident Management Teams (IMTs), Federal Emergency Management Agency (FEMA) officials, other ESFs, and/or other entities/parties.</li> <li>Describe/interpret contracts, agreements, Memoranda of Understanding (MOU), and plans</li> <li>Conduct operations within policy/legal constraints</li> </ul>	I		

Evaluate the numbered tasks ONLY. DO NOT evaluate bullets; they are provided as examples/additional clarification

## **Competency: Communicate effectively.**

Description: Use suitable communication techniques to share relevant information with appropriate personnel on a timely basis to accomplish objectives in a rapidly changing, high-risk environment.

TASK	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
Behavior: Ensure relevant information is exchanged de	uring l	riefings and	debriefings.
<ul> <li>15. Attend incident operational briefings, planning meetings, and other meetings as directed.</li> <li>Provide information as requested</li> <li>Brief assigned staff on meeting content/outcomes</li> </ul>	I		
16. Participate in briefings and After Action Reviews (AARs).	I		
Behavior: Ensure documentation is complete and dispo	osition	is appropria	te.
<ul> <li>17. Ensure documentation is completed as required.</li> <li>Briefing papers</li> <li>Mission Assignment/cost logs</li> <li>Situation reports</li> <li>ICS 214, Unit Log</li> </ul>	I		
Behavior: Communicate and ensure understanding of of command and across functional areas.	work e	expectations	within the chain
<ul> <li>18. Ensure the development and display of information to assist decision makers in keeping abreast of the total situation.</li> <li>Agency Administrators</li> <li>Fire management personnel</li> <li>FEMA officials</li> </ul>	I		

Evaluate the numbered tasks ONLY. DO NOT evaluate bullets; they are provided as examples/additional clarification

TASK	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
<ul> <li>19. Coordinate across functional areas.</li> <li>Routinely Coordinate with other ESFs, wildland fire entities, and support agencies</li> <li>Provide and obtain status reports and information up, down, and laterally within the FEMA organization, Forest Service, and support agencies and organizations, including the DHS National Operations Center (NOC) Fire Desk and Emergency Management Assistance Compact (EMAC)</li> </ul>	I		

# Competency: Ensure completion of assigned actions to meet identified objectives.

Description: Identify, analyze, and apply relevant situational information and evaluate actions to complete assignments safely and meet identified objectives. Complete actions within established timeframe.

TASK	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
Behavior: Gather, analyze, and validate information p make recommendations for setting priorities.	ertinen	t to the incid	lent or event and
<ul> <li>20. Advise Agency Administrators, fire management personnel, National/Regional/Area ESF4 Coordinators, FEMA officials, and/or MAC groups and facilitate implementation of their decisions.</li> <li>Gather and analyze data, develop alternatives, and make recommendations</li> <li>Provide the data for priority setting and allocation of resources and other decisions</li> <li>Recognize situations where an alternative method or course of action is warranted or appropriate</li> </ul>	Ι		
<ul> <li>21. Evaluate available information and make recommendations to support the incident.</li> <li>Workload priorities</li> <li>Staff assignments</li> <li>Information requests</li> </ul>	I		

Evaluate the numbered tasks ONLY. DO NOT evaluate bullets; they are provided as examples/additional clarification

TASK	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
22. Monitor and document progress towards incident objectives and prepare for transition.	I		
Behavior: Follow established procedures and/or safety assignment.	proced	lures relevar	nt to given
<ul> <li>23. Ensure established guidelines are followed.</li> <li>Work/rest</li> <li>Personal protective equipment (PPE) when required for field assignments (e.g., ERT-A)</li> <li>Communications (e.g., cell phone, email)</li> </ul>	I		
Behavior: Transfer position duties while ensuring contant taking into account the increasing or decreasing in	-	-	and knowledge
<ul> <li>24. Coordinate an efficient transfer of position duties when mobilizing/demobilizing.</li> <li>• Inform ESFL and other ESF4 staff</li> <li>• Document follow-up action needed and submit to supervisor</li> <li>• Check out as appropriate</li> </ul>	I		

Evaluate the numbered tasks ONLY. DO NOT evaluate bullets; they are provided as examples/additional clarification

# **ESFW Specific Tasks**

## Competency: Lead assigned personnel.

Description: Influence, guide, and direct assigned personnel to accomplish objectives and desired outcomes in a rapidly changing, high-risk environment.

TASK	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
Behavior: Coordinate interdependent activities.			
<ul> <li>25. Prepare and execute Mission Assignments from FEMA and subtasking requests to/from other agencies</li> <li>Prepare/process Action Request Forms with cost estimates</li> <li>Evaluate Mission Assignments for applicability to ESF4 or USFS role under the National Response Framework (NRF), and make alternative suggestions if outside this role/scope</li> <li>Evaluate Mission Assignments for compliance with All Hazard Doctrine principles</li> <li>Order and track resources needed to meet Mission Assignments</li> <li>Track and analyze costs of resources being used to meet Mission Assignments</li> <li>Request amendments to Mission Assignments to reflect needed changes in task, funding, or resources</li> </ul>	I		
<ul> <li>26. Identify the sources of incident funding and anticipate daily expenditures.</li> <li>Identify and track costs</li> <li>Identify approval authorities</li> </ul>	I		

# **ESFW Specific Tasks**

# **Competency: Communicate effectively.**

Description: Use suitable communication techniques to share relevant information with appropriate personnel on a timely basis to accomplish objectives in a rapidly changing, high-risk environment.

TASK  Behavior: Ensure documentation is complete and disp	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task  te.
27. Compile unit documentation for final closeout package.  Behavior: Gather, produce and distribute information guidelines and ensure understanding by recipient.	I as req	uired by esta	blished
<ul> <li>28. Respond to requests for information about wildland fire resources.</li> <li>Process requests for information and create reports using manual and automated database systems</li> <li>Process emergency requests for information in a timely manner</li> </ul>	I		

# **ESFS Specific Tasks**

## Competency: Lead assigned personnel.

Description: Influence, guide, and direct assigned personnel to accomplish objectives and desired outcomes in a rapidly changing, high-risk environment.

TASK  Behavior: Coordinate interdependent activities.	C O D E	EVAL. RECORD #	EVALUATOR: Initial & date upon completion of task
29. Coordinate with Emergency Management Assistance Compact (EMAC) representatives on number, type, and status of structural firefighting resource orders. This shall include structural fire resource requests related to emergency medical services, search & rescue, and hazardous materials emergency response.	I		
30. Makes contact with local and State fire administrators and Emergency Management Assistance Compact (EMAC) staff to serve as an "information bridge" between requests for Federal firefighting resources and requests for local/State firefighting resources.	I		
31. Provide information on current status of structural fire resources to ESFL and ESFW(s) for completion of situation reports, briefing papers, and other documents within established time frames.	I		

# **ESFS Specific Tasks**

# **Competency: Communicate effectively.**

**Description**: Use suitable communication techniques to share relevant information with appropriate personnel on a timely basis to accomplish objectives in a rapidly changing, high-risk environment.

TASK  Behavior: Gather, produce and distribute information guidelines and ensure understanding by recipient.	C O D E	EVAL. RECORD # uired by esta	EVALUATOR: Initial & date upon completion of task
<ul> <li>32. Respond to requests for information about structural fire resources.</li> <li>Process requests for information and create reports using manual and automated database systems</li> <li>Process emergency requests for information in a timely manner</li> </ul>	I		
<ul> <li>33. Advise EMAC, national/state/local fire chief associations, state/local emergency management agencies, and/or MAC groups and facilitate implementation of their decisions.</li> <li>Gather and analyze data, develop alternatives, and make recommendations</li> <li>Provide the data for priority setting and allocation of resources and other decisions</li> <li>Recognize situations where an alternative method or course of action is warranted or appropriate</li> </ul>	I		

	Evaluation Record #
D' ( IN	Trainee Information
Printed Name:	
Trainee Position on Incident/Event:	
Home Unit/Agency:	
Home Unit /Agency Address and Phone	
Printed Name:	Evaluator Information
Evaluator Position on Incident/Event:	
Home Unit/Agency:	
Home Unit /Agency Address and Phone	e Number
Trone Ome/regency reduces and rinois	Incident/Event Information
	incident/Event information
Incident/Event Name:	Reference (Incident Number/Fire Code):
Duration:	
Incident Kind: Wildfire, Prescribed Fire	e, Wildland Fire Use, All Hazard, Other (specify):
Location (include Geographic Area, Ag	gency, and State):
Management Type (circle one): Type 5. <u>OR</u> Prescribed Fire Complexity Level (	, Type 4, Type 3, Type 2, Type 1, Area Command circle one): Low, Moderate, High
FBPS Fuel Model Letter: G = Grass, B	S = Brush, T = Timber, S = Slash
	Evaluator's Recommendation (Initial only one line as appropriate)
satisfactory manner. The trained	by me on the Qualification Record have been performed under my supervision in a e has successfully performed all tasks in the PTB for the position. I have completed the section and recommend the trainee be considered for agency certification.
satisfactory manner. However,	by me on the Qualification Record have been performed under my supervision in a opportunities were not available for all tasks (or all uncompleted tasks) to be performed nt. An additional assignment is needed to complete the evaluation.
3) The trainee did not complete experience is recommended.	e certain tasks in the PTB in a satisfactory manner and additional training, guidance, or
•	eficient in the performance of tasks in the PTB for the position and additional training, mmended prior to another training assignment.
Record additional remarks/recommendathe evaluation record.	ations on an Individual Performance Evaluation, or by attaching an additional sheet to
Evaluator's Signature:	Date:

Additional Evaluation Record Sheets can be downloaded at <a href="http://www.nwcg.gov/publications/agency-taskbooks">http://www.nwcg.gov/publications/agency-taskbooks</a>

Evaluator's Relevant Qualification (or agency certification):

	Evaluation Record #
	Trainee Information
Printed Name:	
Trainee Position on Incident/Eve	ıt:
Home Unit/Agency:	
Home Unit /Agency Address and	Phone Number:
	Evaluator Information
Printed Name:	
Evaluator Position on Incident/E	ent:
Home Unit/Agency:	
Home Unit /Agency Address and	Phone Number:
	Incident/Event Information
Incident/Event Name:	Reference (Incident Number/Fire Code):
Duration:	
Incident Kind: Wildfire, Prescrib	ed Fire, Wildland Fire Use, All Hazard, Other (specify):
Location (include Geographic Ar	ea, Agency, and State):
	ype 5, Type 4, Type 3, Type 2, Type 1, Area Command evel (circle one): Low, Moderate, High
FBPS Fuel Model Letter: G = Gr	ass, $B = Brush$ , $T = Timber$ , $S = Slash$
	<b>Evaluator's Recommendation</b> (Initial only one line as appropriate)
satisfactory manner. The	dated by me on the Qualification Record have been performed under my supervision in a trainee has successfully performed all tasks in the PTB for the position. I have completed the ation section and recommend the trainee be considered for agency certification.
satisfactory manner. How	dated by me on the Qualification Record have been performed under my supervision in a ever, opportunities were not available for all tasks (or all uncompleted tasks) to be performed gnment. An additional assignment is needed to complete the evaluation.
3) The trainee did not corexperience is recommend	nplete certain tasks in the PTB in a satisfactory manner and additional training, guidance, or ed.
	ely deficient in the performance of tasks in the PTB for the position and additional training, s recommended prior to another training assignment.
Record additional remarks/recom	mendations on an Individual Performance Evaluation, or by attaching an additional sheet to

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Evaluator's Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Date: \_\_\_\_\_

the evaluation record.